

## OTTO BOCK STANDARD LIMITED WARRANTY

Otto Bock HealthCare LP (Otto Bock) warrants all of its products and services, to the original purchaser, to be free from defects in materials and workmanship. This warranty applies, subject to normal wear and tear, when the products are used as intended, without unapproved modifications, following all Otto Bock instructions and requirements; and when they are fitted by or under the direct supervision of certified/licensed practitioners who meet all Otto Bock product-specific training requirements for a given product.

The duration of our Limited Warranties varies by product and service, but all are effective from the date of delivery to the patient. When indicated, the duration of the Limited Warranty for some components may be extended when incorporated into a finished device in which all of the components are manufactured by Otto Bock and installed in conformance with all Otto Bock recommendations. Otto Bock's sole obligation under this Limited Warranty shall be to repair, replace, or refabricate at no charge, or to refund the cost of the system or component thereof to the original purchaser, at Otto Bock's sole discretion. The specific terms and conditions of the limited warranty for the following product(s) are as follows:

### Otto Bock C-Leg® Microprocessor Knee System

- Warranty Duration – Parts 36 months
- Extended warranty available 24 additional months
- Manufacturer training required Yes
- Service required Yes: 24 month service check required

### Otto Bock Compact™ Microprocessor Knee System

- Warranty Duration – Parts 36 months
- Extended warranty available No
- Manufacturer training required Yes
- Service required Yes: 24 month service check required

This limited warranty does not cover the battery charger, adapters and optional accessories, which are covered under separate warranty, test sockets, damage due to accidents, water damage, neglect, misuse or operation beyond capacity, parts damaged by improper installation, substitution of parts not approved by Otto Bock, any alteration or repair by others that, in Otto Bock's judgment, materially or adversely affects the product or part.

Use of any prosthetic foot with an Otto Bock Microprocessor Knee system, other than those recommended by OTTO BOCK will void this warranty.

THE EXPRESS WARRANTIES SET FORTH HEREINABOVE ARE IN LIEU OF ALL OTHER WARRANTIES EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND ALL SUCH OTHER WARRANTIES ARE HEREBY DISCLAIMED AND EXCLUDED BY OTTO BOCK. IN NO EVENT SHALL OTTO BOCK'S LIABILITY OF ANY KIND INCLUDE ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, EVEN IF OTTO BOCK SHALL HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH POTENTIAL LOSS OR DAMAGE.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you.

Please refer to the Otto Bock website or product/service price list for additional warranty information or contact your local Otto Bock Sales office.

## Otto Bock Microprocessor Knee Warranty

### Practitioner Information

Thank you for selecting an Otto Bock Microprocessor Knee System. This information is important: Please make special note of your service dates and provide the appropriate information to your patient.

#### Three Year Warranty

The Otto Bock Microprocessor Knee Systems come with a standard 36 month warranty. To maintain this warranty, you need to have your patient's C-Leg® or Compact™ sent in for a free service check at **24 months** from the date of purchase. Patients with the Compact™ knee must send it in for one service check at **24 months** from the date of purchase.

Please schedule your service check-up several months before the due date. During the service check a free loaner will be provided by Otto Bock HealthCare.

#### Extended Warranty

C-Leg wearers also have the option to purchase an extended warranty for up to an additional two years – for a total of five years. The extended warranty must be purchased at the time of the C-Leg purchase. There is no extended warranty available for the Compact.

#### Wallet Card

We've included a wallet-sized card for you to give to your patient to record the service check schedule as well as your contact information. The page also includes their warranty information.



**Otto Bock®**

QUALITY FOR LIFE

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### Otto Bock C-Leg® Microprocessor Knee System

- Warranty Duration – Parts 36 months
- Extended warranty available 24 additional months
- Manufacturer training required Yes
- Service required Yes: 24 month service checks required

### Otto Bock Compact™ Microprocessor Knee System

- Warranty Duration – Parts 36 months
- Extended warranty available No
- Manufacturer training required Yes
- Service required Yes 24 month service check required

This limited warranty does not cover the battery charger, adapters and optional accessories, which are covered under separate warranty, test sockets, damage due to accidents, water damage, neglect, misuse or operation beyond capacity, parts damaged by improper installation, substitution of parts not approved by Otto Bock, any alteration or repair by others that, in Otto Bock's judgment, materially or adversely affects the product or part.

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## Otto Bock Microprocessor Knee Warranty

### Patient Information

Thank you for selecting a Microprocessor Knee System from Otto Bock HealthCare. We're sure that the security and freedom of movement it provides will help you maintain your quality of life.

#### Three Year Warranty

To maintain the validity of the three-year warranty on your knee, we require service check-ups (like taking your car in for a tune-up) after you receive the knee. The required service period for both the C-Leg® and Compact™ is 24 months from the date of purchase. During the service check-up a free loaner will be provided by Otto Bock HealthCare.

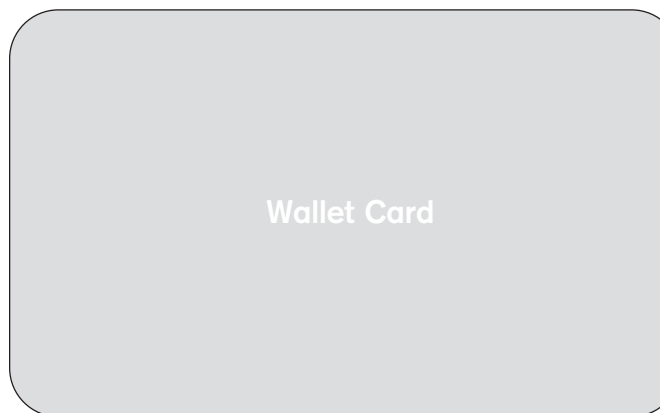
It's important that you contact your practitioner well before the service check-up dates to make sure you don't miss these important appointments.

#### Extended Warranty

If you're a C-Leg wearer, you also have the option to purchase an extended warranty for an additional two years – for a total of five years. The extended warranty must be purchased at the time of the C-Leg purchase. There is no extended warranty available for the Compact.

#### Wallet Card

We've included a wallet-sized card for you to record your service check schedule as well as your practitioner's contact information.



Keep this card as a record of your maintenance schedule.